



PRIVACY STATEMENT PSYKOLOG VAN DAMME

Last updated: May 2025

Psykolog Van Damme, located in Stockholm and registered with Skatteverket under number 9005256855, attaches great importance to the protection of personal data. This privacy statement explains how Psykolog Van Damme handles information relating to an identified or identifiable natural person, as defined by the General Data Protection Regulation (GDPR).

1. Scope

This privacy statement applies to the following categories of natural persons whose personal data is processed by Psykolog Van Damme:

- a. (Potential) clients;
- b. Visitors to the practice;
- c. Visitors to www.psykologvandamme.se, www.psykologvandamme.nl;
- d. Participants in events organized by Psykolog Van Damme;
- e. All other individuals who contact Psykolog Van Damme or whose data is processed by the practice.

2. Processing of personal data

Psykolog Van Damme processes personal data that:

- a. Has been provided personally (in a conversation or session), by phone, or digitally (via email or web forms), such as contact information or other personal details;
- b. Has been obtained from other healthcare providers or referrers with the individual's consent;
- c. Has been generated during visits to the website (e.g. IP address, browsing behaviour, clicked elements, pages viewed, etc.).

3. Purposes of processing

Psykolog Van Damme processes personal data for the following purposes:

- a. Execution of a medical treatment agreement and billing for services rendered;
- b. Maintaining contact, including sending invitations and requested information;
- c. Improving the website;
- d. Compiling user statistics (anonymous and not traceable to individuals).

4. Legal basis

Personal data is processed based on one of the following legal grounds:

- a. Consent of the individual (can be withdrawn at any time without affecting previous lawful processing);

- b. Performance or initiation of a medical treatment agreement (including billing to third parties such as insurers or municipalities);
- c. Legal obligation (e.g. maintaining medical records, registering citizen service number);
- d. Legitimate interest (e.g. sending event invitations).

5. Processors

Psykolog Van Damme may engage service providers (processors) for data processing who act solely on instruction. These processors are bound by a processing agreement in line with GDPR standards.

6. Sharing personal data with third parties

Data is only shared with third parties if necessary for treatment (e.g. referrals) or legal compliance. Personal data is never shared for commercial purposes unless an event is co-hosted, in which case only essential contact details are shared with explicit written consent.

7. Transfers outside the EEA

As a rule, Psykolog Van Damme does not transfer personal data outside the European Economic Area. If required, such transfers will only occur if the receiving country ensures adequate data protection as recognized by the European Commission or if appropriate safeguards are in place.

8. Data retention

Psykolog Van Damme retains data no longer than necessary:

- a. Medical data: at least 20 years after treatment ends;
- b. (Financial) administrative records: 7 years;
- c. Employee/freelancer data (non-financial): 5 years after termination;
- d. Applicant data: 6 months after completion of the hiring process;
- e. Website visitor data: 5 years after the last visit unless objection is made earlier.

9. Changes to this privacy statement

Psykolog Van Damme may amend this privacy statement. The latest version is always available on the website. It is advisable to consult it regularly.

10. Rights, questions, and complaints

You have the right to request access to, correction, deletion, restriction, transfer of, or objection to the processing of your data. You may contact us via info@psykologvandamme.se, info@psykologvandamme.nl

For questions or complaints regarding data processing, you may also contact us via the above email addresses. We will aim to resolve any issues. If we are unable to do so, you may lodge a complaint with the relevant data protection authority.